

Service form



Fill out by customer

Only one item per form

Name of retailer: _____

Customer No: _____

Phone: _____

Address: _____

Postal code/city: _____

Country: _____

Contact person: _____

ICS Item no: _____ Item name: _____

Serial number: _____

Explain product failure issue:

Warranty

Warranty: Yes _____

Warranty documentation must be included (receipt)

No _____

Repair time and spare parts will be charged

A fee of 10 EUR can be charged if all the above is not filled out correctly, and additional charges for trouble shooting can be expected.

Fill out by ICS

Prices

Minimum time charged is 15 min.

	1 hour	1/2 hour (30 min)
Repair	€ 55,00	€ 27,50

Reason for dismissed warranty

- Missing warranty documentation
- Unskilled repair
- User incurred damage

- Wear and tear
- Lack of maintenance

Other: